

Mentor+ App User Guide

Mentor Account

Mentor+ is focused on designing an intervention of non-formal education, offering the mentoring methodology to engage, connect and empower young people in conflict with the law. The main idea is to use law abiding adults to support juveniles in the process of developing positive attitudes and behaviours.

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Overview of the Mentor+ App

The Mentor+ mobile App was designed to [assist Coordinators, Mentors and Mentees during the mentoring processes.](#)

The App intends to assist Coordinators in supporting Mentors, while also fostering mutual support and networking between Mentors from partner countries, allowing mentoring relationships to overcome temporal and geographical barriers.

For mentees, e-mentoring enables real-time interactions with mentors through video calls or chats.

The App is available in nine different EU languages and is versatile enough to be adapted by other mentoring programmes.

Mentors' role

Mentors are **volunteers** with relevant experience or expertise in the areas where mentees seek support. They are committed to guiding, supporting, and positively influencing their mentees. Mentors engage in the mentoring relationship by preparing, conducting, and evaluating mentoring sessions according to the programme's goals and objectives. They also communicate all steps of the mentoring process with the coordinator.

A mentor can be a peer, someone who has a similar background or has faced similar challenges as the mentee, or a non-peer, who possesses the necessary skills to support the mentee without having shared the same experiences.

Account set-up

How to install

Apple devices:

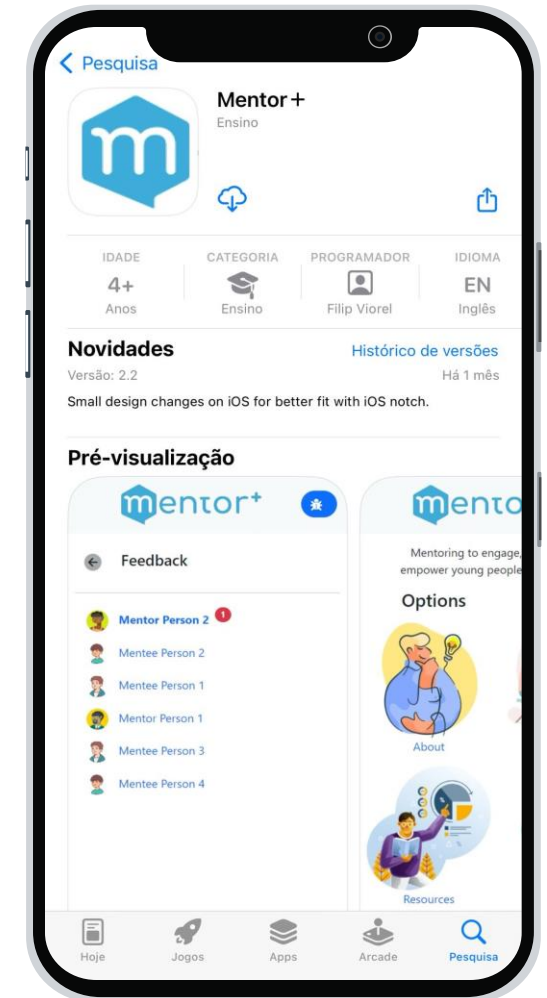
- Search “Mentor+” in the [App Store](#).
- Install the App.

Android devices:

- Search “Mentor+” in the [Google Play Store](#).
- Install the App.

Computer devices:

- Search “Mentor+” in your [Browser](#).
- Install the App.

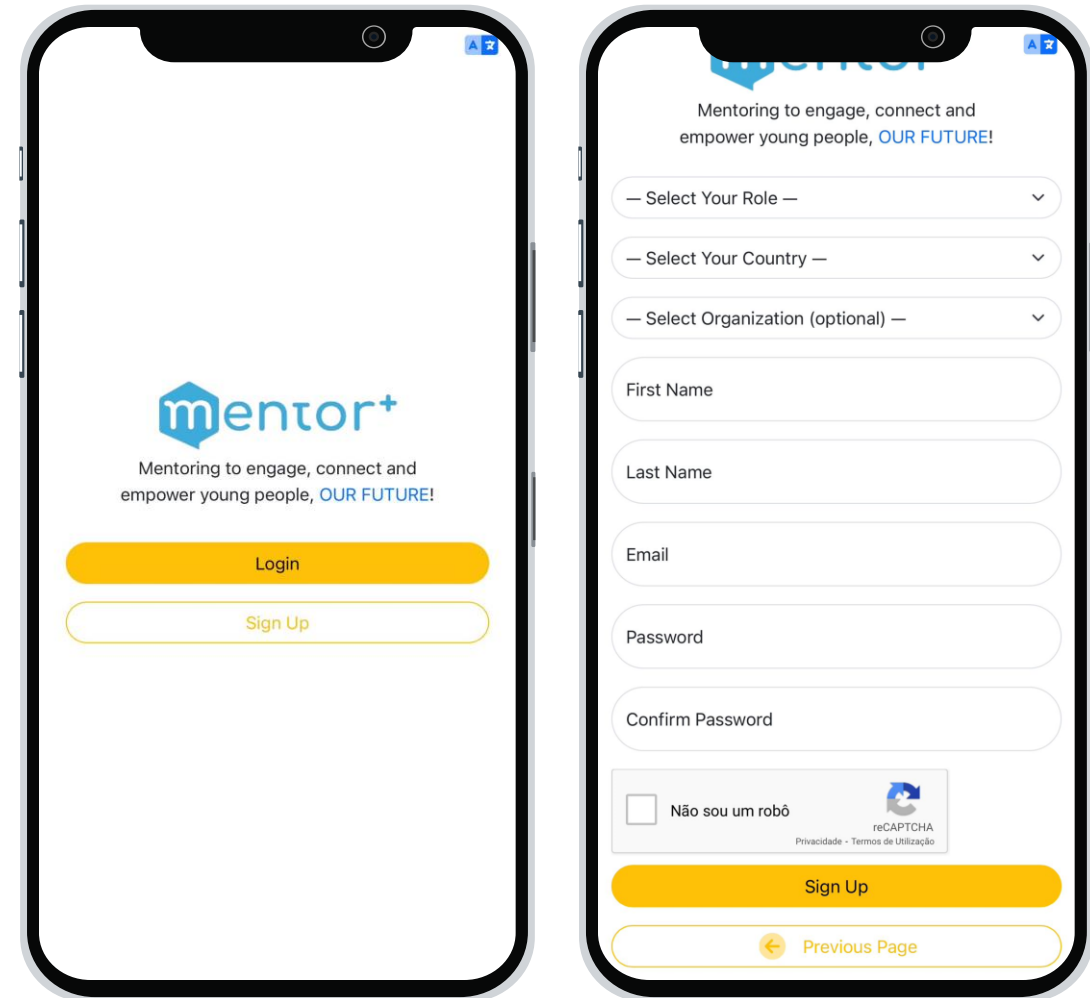


Account set-up Sign up

To access the Mentor+ App, users must sign up.

Firstly, users must select their role (whether coordinator, mentor or mentee), their country and organization. Then, they must provide their first and last name, e-mail address, and define a password.

The registration will be successfully completed once the administrator account approves it.



Mentoring to engage, connect and empower young people, **OUR FUTURE!**

— Select Your Role —

— Select Your Country —

— Select Organization (optional) —


First Name

Last Name

Email

Password

Confirm Password

Não sou um robô  reCAPTCHA
Privacidade - Termos de Utilização

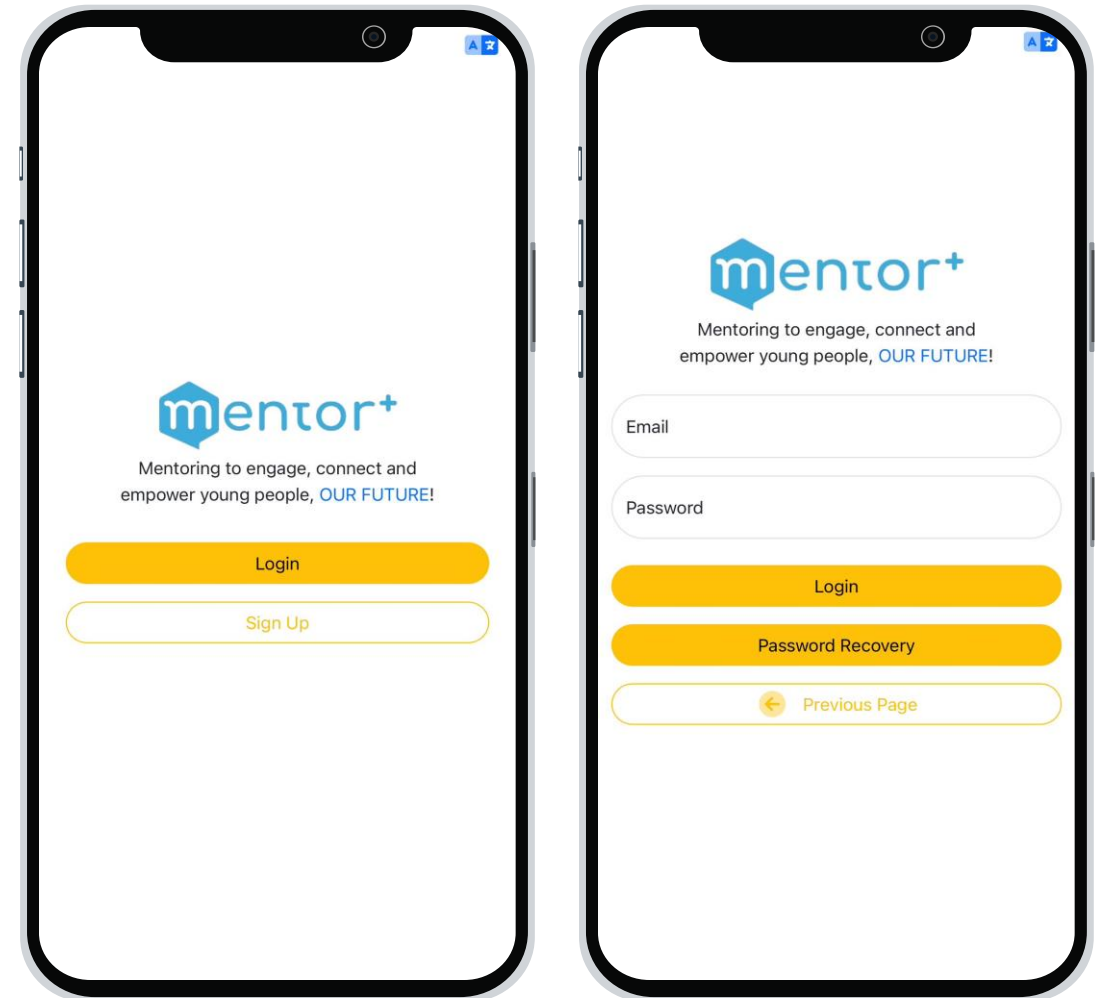
Sign Up

← Previous Page

Account set-up Login

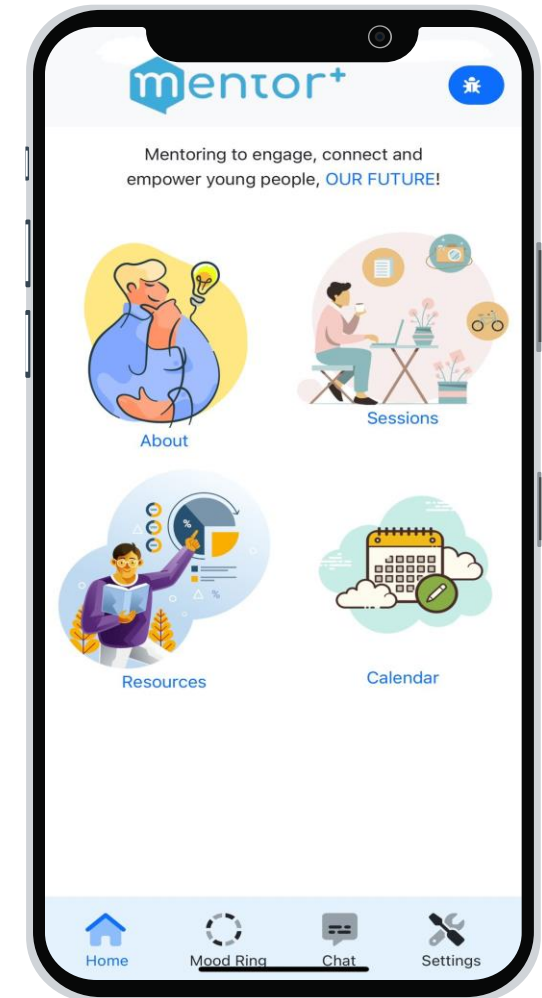
After being validated by the administrator account, mentors can access the App, however they **must wait for the coordinator to match them with a mentee.**

Once the matching is done, users can login by using the e-mail address and password established at registration.



Home page

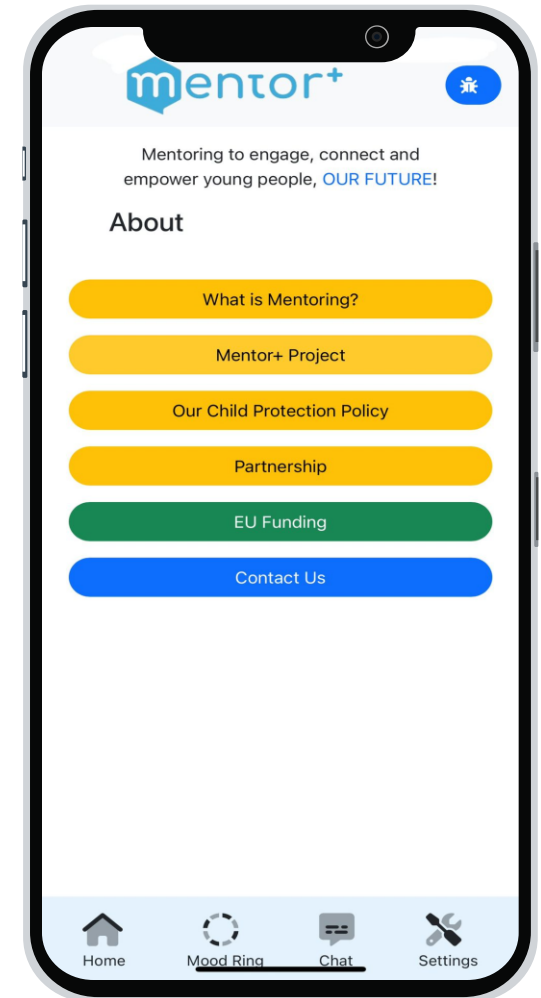
From the "Home" screen, Mentors can explore details about the initiative, access resources and tools developed by the partnership, and manage their session schedules. Furthermore, mentors can fill in a Mood Ring, available in the toolbar, and can individually communicate with coordinators and mentees.



Home page

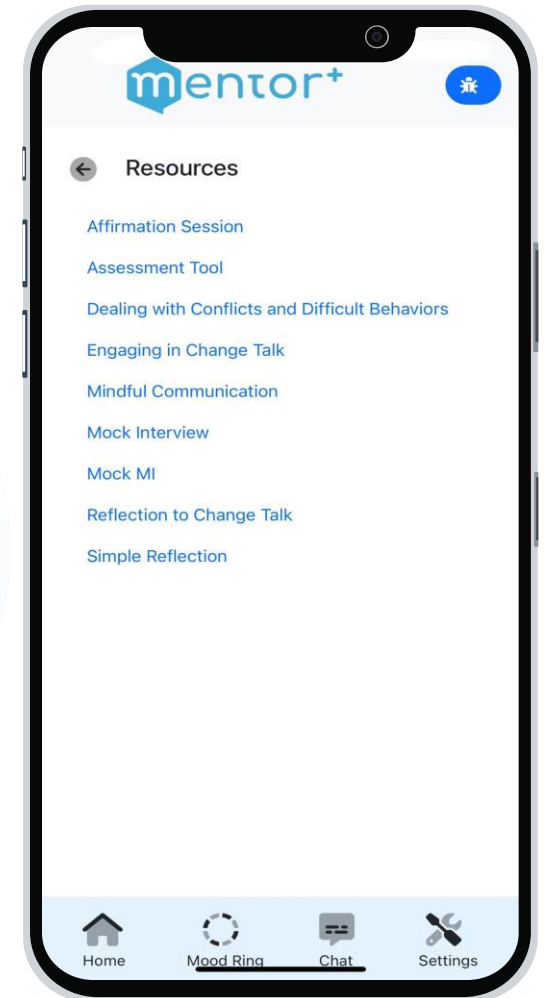
About

On the “About” screen, App users can find detailed information about what mentoring is, the Mentor+ project, the Mentor+ Child Protection Policy, the partnership, the project funding and contact details.



Home page Resources

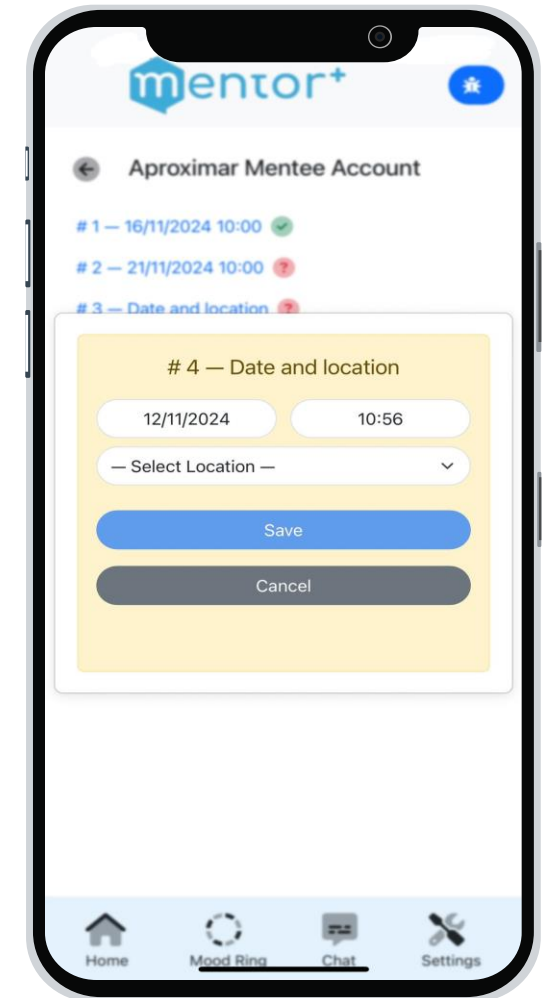
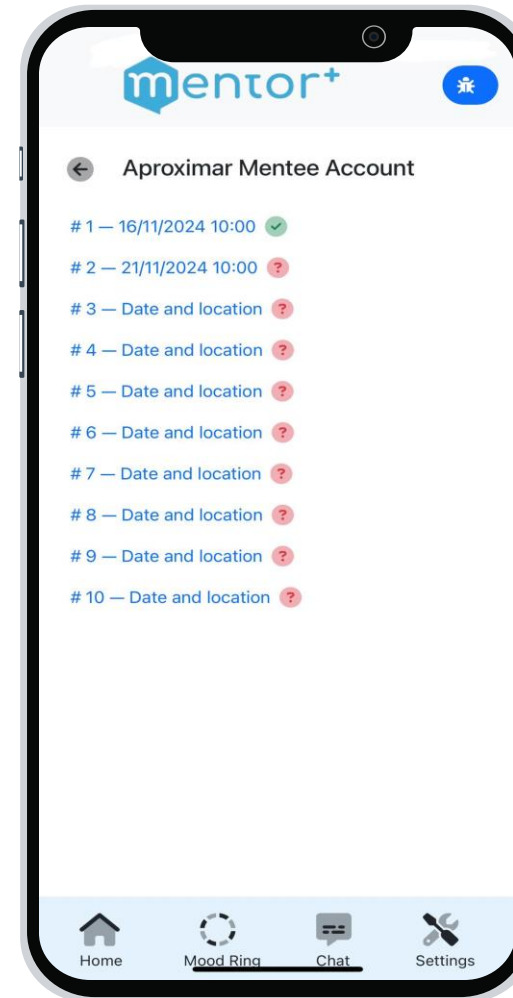
Mentors will have access to a comprehensive set of tools/activities developed by the partnership with practical tips that they can implement with their mentees during the mentoring sessions.



Home page Sessions

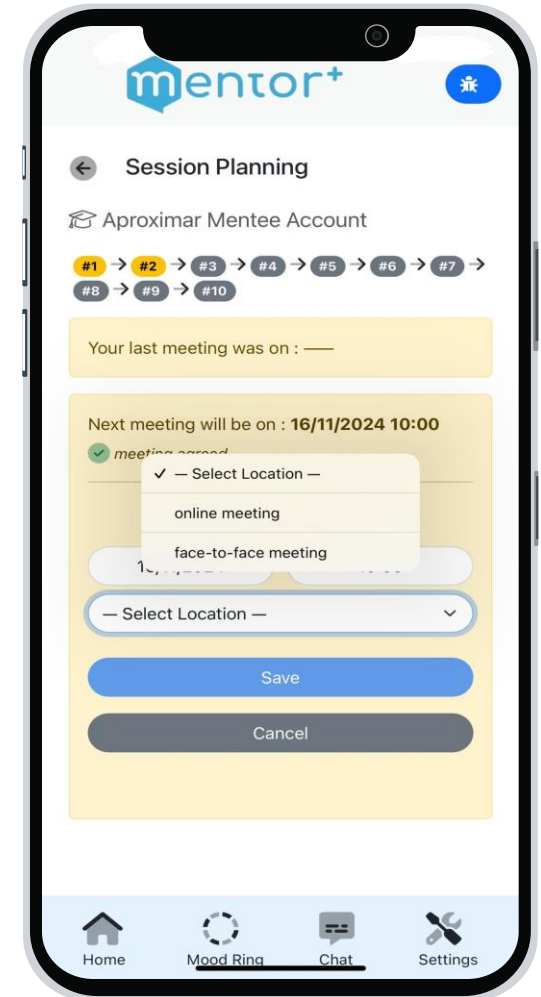
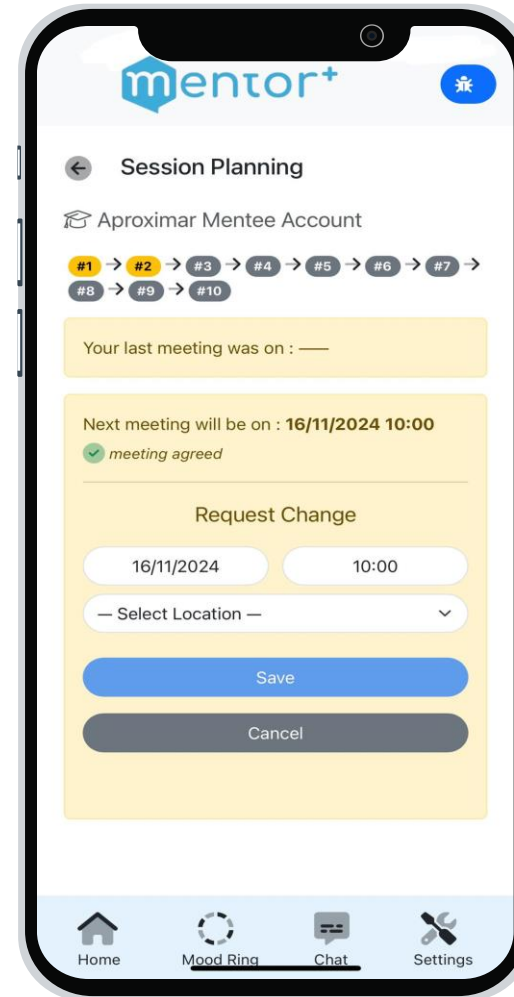
The Mentor+ App enables the scheduling of mentoring sessions, allowing mentors and mentees to organise themselves based on their availability and needs. While only mentors can schedule sessions within the App, mentees have the option to accept or reject the proposed dates.

They can use the chat feature to discuss and agree on suitable dates and times. Additionally, the App allows users to specify whether sessions will be held in person or online, and to add a location or a link for online access.



Home page Sessions

Mentors can also request to change a previously agreed date and propose a new day, time, and location.

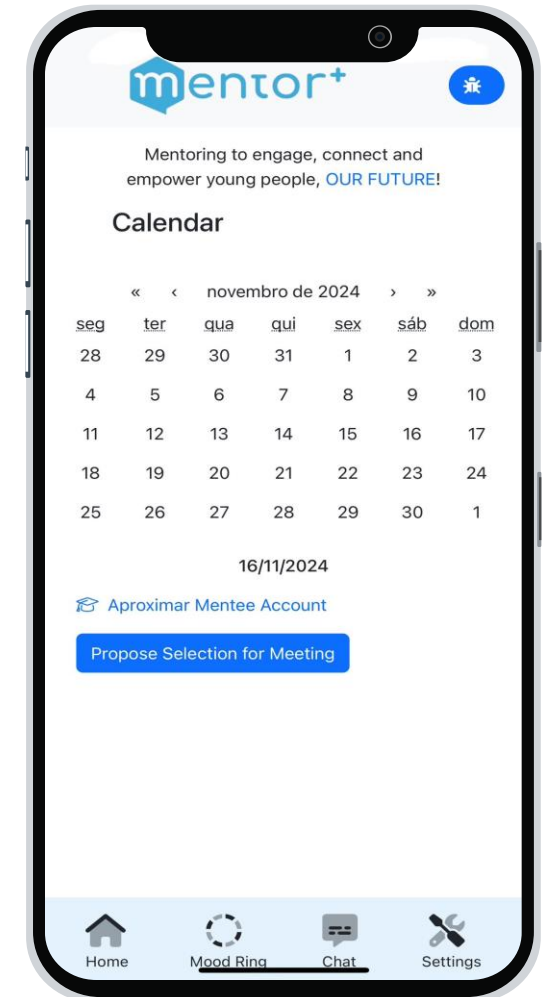


Home page Calendar

Through this “Calendar” feature, mentors can propose selection for a meeting by choosing the date and location.

Only mentors can propose a meeting. Mentees, in turn, can accept or request a change.

After that, the calendar will display the scheduled sessions on their respective dates.

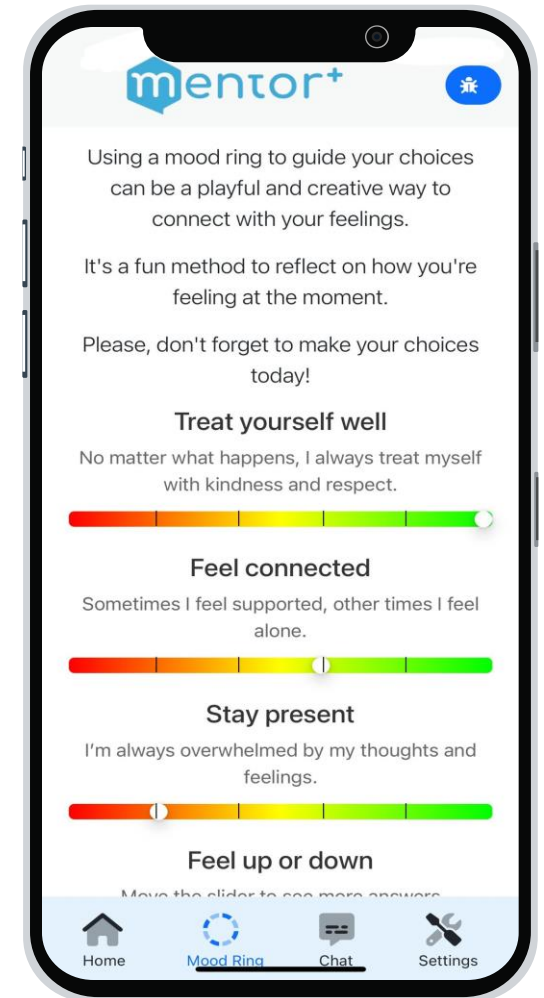


Mood Ring

The “Mood Ring” feature helps mentors to understand their own emotional states as well as the emotional states of their mentees.

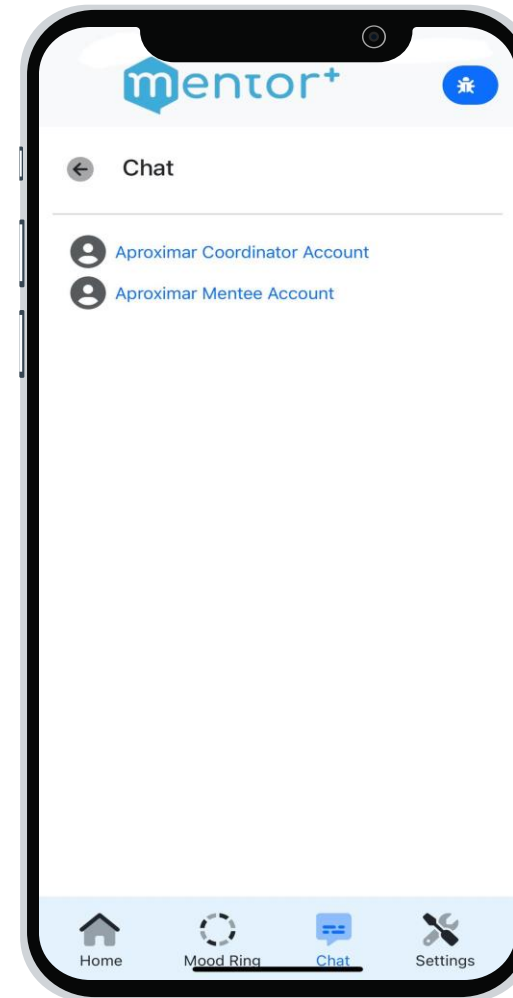
Mentors fill in their own Mood Rings and receive updates from mentees' Mood Rings, highlighting areas where they may need additional support.

Mentors use this information to tailor their guidance and support, addressing specific issues. They also reflect on their own Mood Ring data to ensure they are in the right state to provide effective support.



Chat

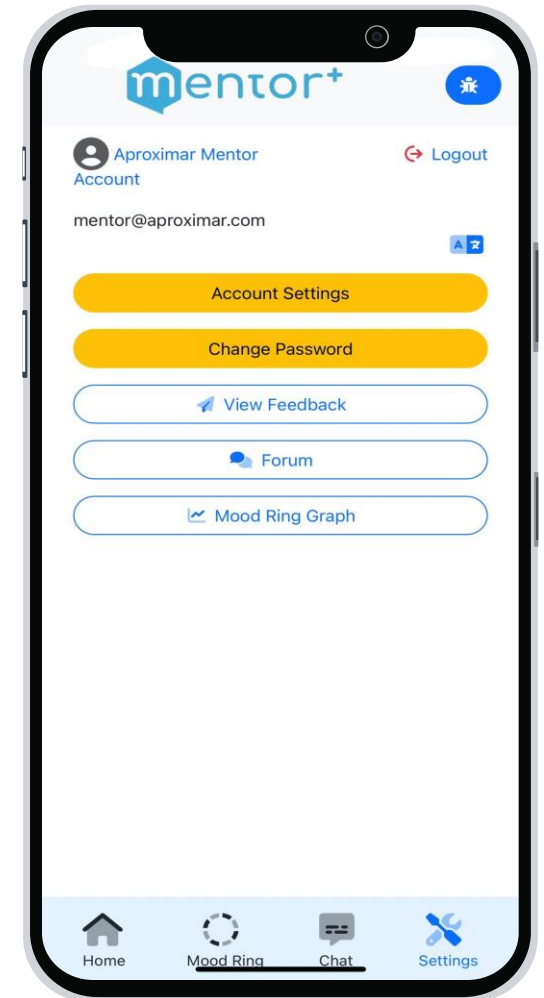
There is a "Chat" feature available for mentors to be able to individually communicate and interact with mentees and coordinator.





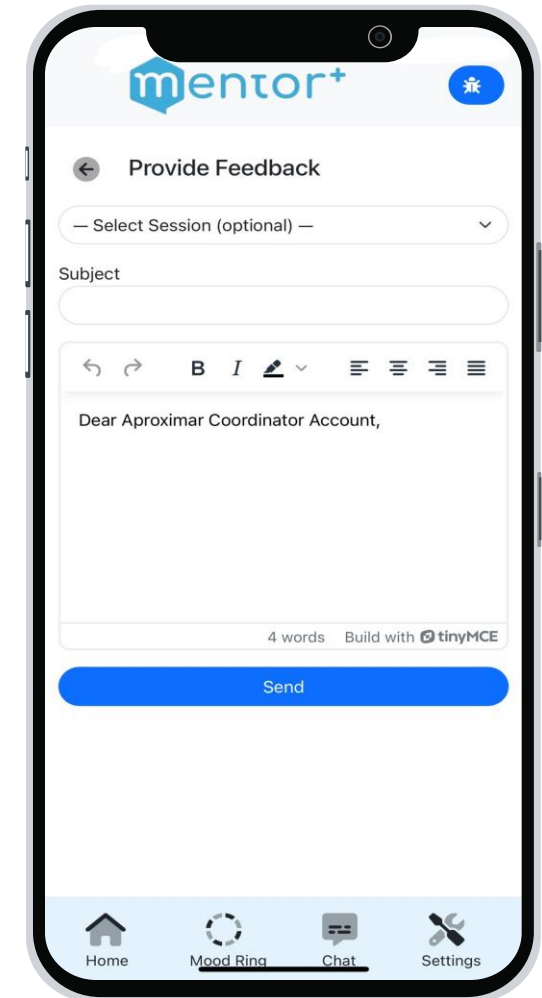
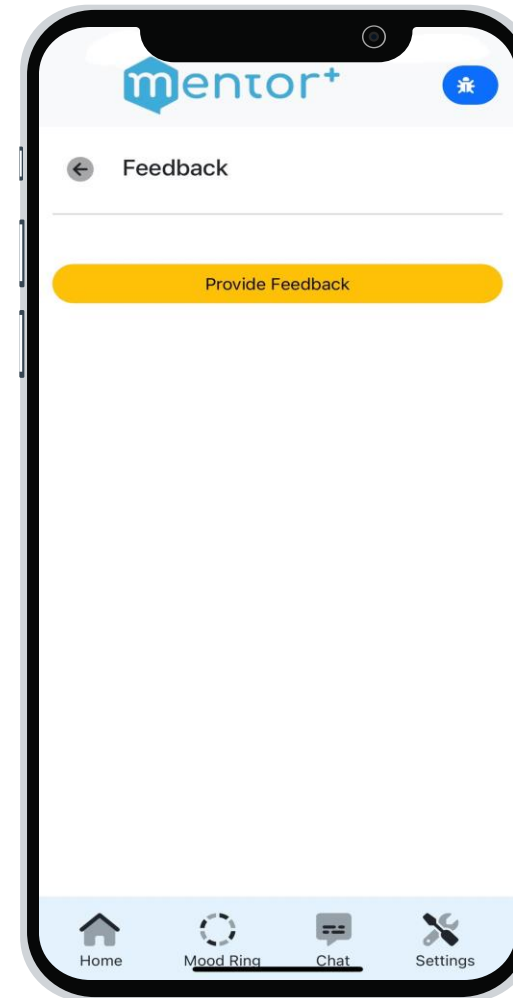
Settings

A "Settings" feature is available in the app's toolbar for mentors. The aim is to allow users to customize their experience by adjusting preferences. These settings ensure that the App functions in a way that best suits individual needs and preferences.



Settings Feedback

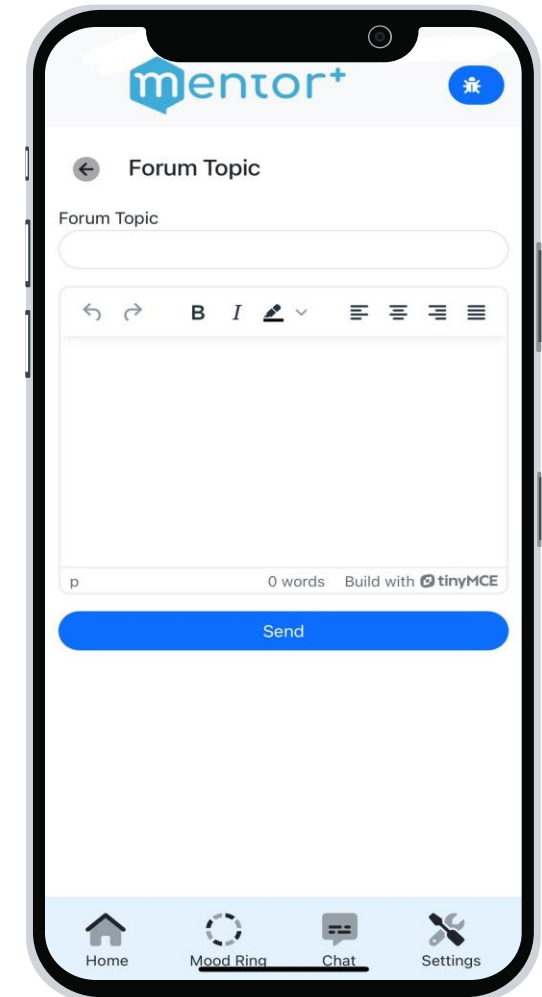
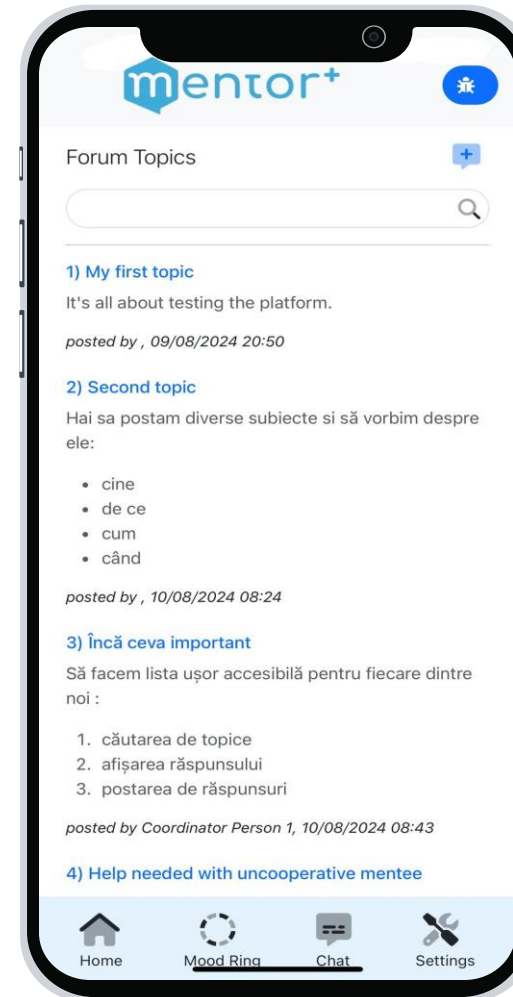
Mentors can provide feedback to coordinators regarding their mentees and the mentoring sessions. This feedback can be specific to a particular session or about the overall mentoring process.



Settings Forum

The “Forum” feature is designed to facilitate communication and collaboration within the mentoring community (mentors and coordinators).

Mentors can participate in discussion threads on topics related to mentoring and professional development. It’s a space to share resources that can aid in mentoring. Mentors can ask questions and provide answers, fostering a collaborative environment for problem-solving and knowledge sharing.



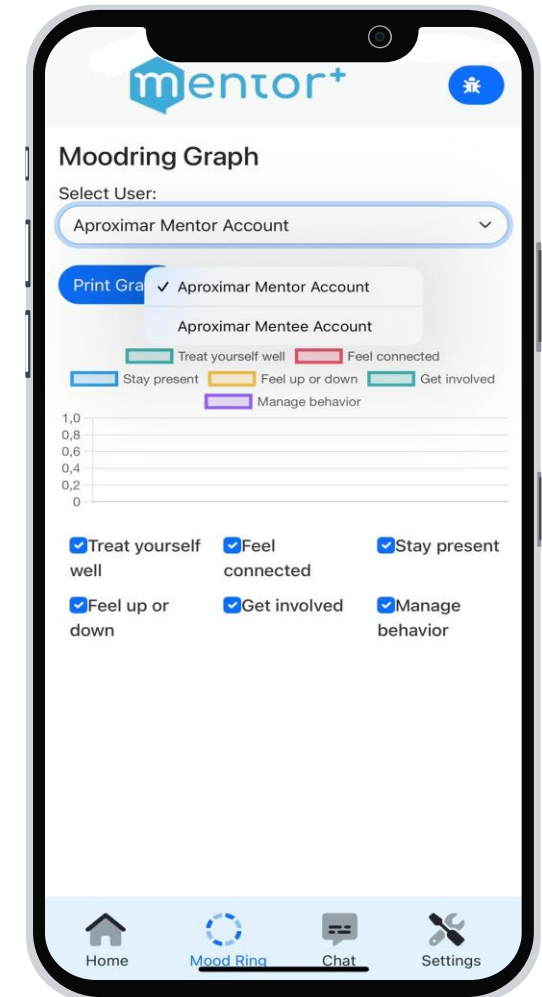
Settings

Mood Ring Graph

Mentors can monitor both their own and their mentees' Mood Ring responses using the “Mood Ring Graph” feature.

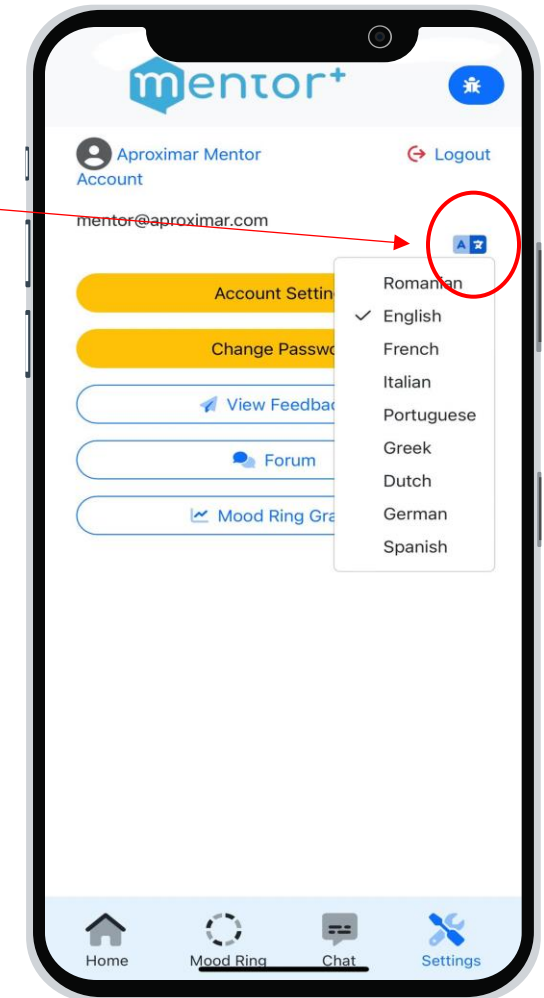
The Mood Ring Graph shows emotional trends over time, allowing mentors to track progress and adjust their support strategies accordingly.

Additionally, mentors can choose which specific categories to display.



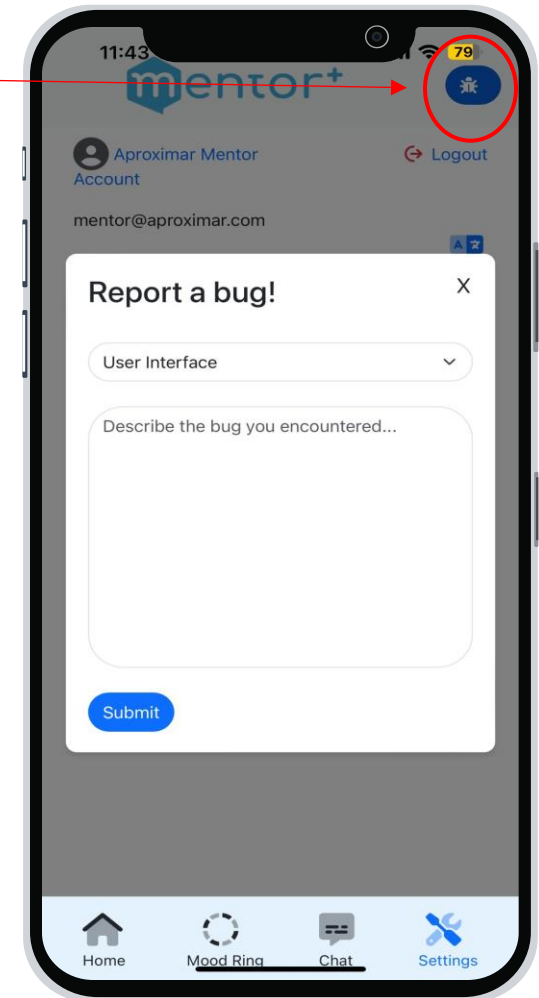
Settings Languages

The App is available in nine different languages, allowing users to select the one they are most comfortable with. Additionally, users can easily switch between languages at any time through the settings menu, ensuring a seamless and personalized experience.



Report a bug!

The “Report a Bug” feature allows users to quickly and easily report any issues or glitches they encounter while using the App. By providing detailed feedback through this feature, users help the development team identify and resolve problems, ensuring a smoother and more reliable App experience for everyone.



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